



ALL INDIA BSNL PENSIONERS' WELFARE ASSOCIATION

Central Head Quarters [Regd. No. T 1833/09]

Identified & Registered under 'Pensioners Portal'

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16-9-2024

To

The Controller General of Communication Accounts

Department of Telecommunications

NICF Campus, Ghitorni

NEW DELHI -110047.

Subject: Resolution on Timely Crediting of Pension Payments

Respected Sir,

On behalf of the Central Working Committee of the All India BSNL Pensioners' Welfare Association (AIBSNLPWA) met on 11th and 12th September 2024 at Patiala, your kind attention is drawn to the captioned subject.

Attached herewith is a copy of the resolution unanimously passed by our committee regarding the issue of pension payments not being credited on the last day of the month as previously practiced.

The resolution highlights the delays experienced in recent months and requests your intervention to ensure pensions are credited to accounts on the last day of each month.

We request you to kindly issue necessary guidelines on this matter to the concerned authorities in CCAs and CMP SBI Hyderabad for rectification of specific technical issues at the end of CMP SBI Hyderabad that have been identified as the causes of the delays.

Yours sincerely,

V Vara Prasad

General Secretary

All India BSNL Pensioners' Welfare Association

Copy to : Secretary (Pension), DOP & PW Delhi for favour of necessary guidelines to all the concerned please.

COPY OF RESOLUTION UNANANIMOUSLY PASSED IN CENTRAL
WORKING COMMITTEE MEETING HELD ON 11TH AND 12TH
SEPTEMBER 2024 AT PATIALA

Resolution on Crediting Pension on the last day of the Month

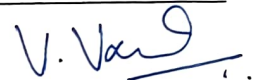
Before introduction of 'Sampann' and direct payment by DoT, pensioners were getting the pension credited to their account, whether bank or post office, well before the last day of the month or atleast on the last day of the month except for the month of March.

But recently, for the past three months, pensioners in many circles are not getting their pension credited to their account on the last day of the month. 2024 August pension was credited only on 3rd September to some pensioners/family pensioners. Non-credit of pension on the last day of the month, (as per existing rules), creates lot of tension and anxiety to the pensioners and family pensioners.

Some banks credit the pension very late; in the same bank some branches credit the pension with a delay of more than 8 to 10 hours. Nobody was able to explain the real reason for the delay except saying that there is a technical hitch. In this digital world, it is possible to transfer and credit the amount to pensioners' account within few minutes.

Out of frustration many pensioners ask for earlier system of payment through CPPC and post offices. It is understood that centralization may be a reason.

The Central Working Committee of All India BSNL Pensioners' Welfare Association held at Patiala, Punjab, on 11th & 12th September 2024 under the presidentship of Shri D Gopalakrishnan requests Controller General of Communication, Accounts to take necessary action for ensuring payment of pension on the last day of the month henceforth. It also requests Department of pension to monitor the payment.



V VARA PRASAD
GENERAL SECRETARY
AIBSNLPWA